

# FULLYEAR 2024 RESUMSMENT

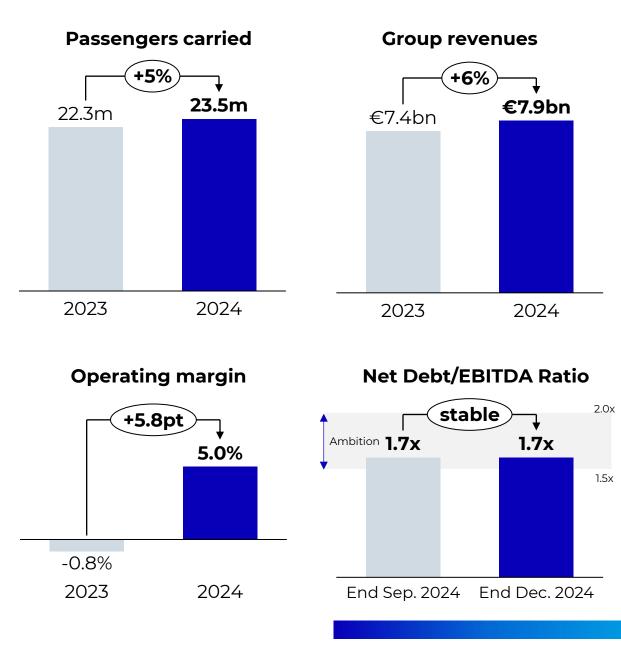
## **2024 HIGHLIGHTS**

Benjamin Smith – Chief Executive Officer Air France-KLM

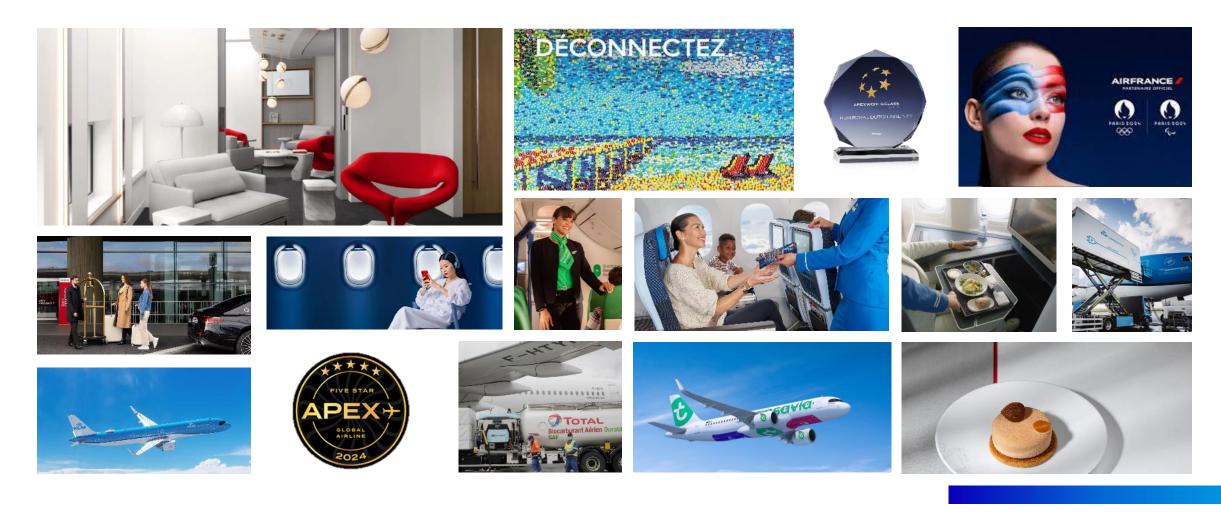


### Q4 2024: STRONG FINISH OF THE YEAR

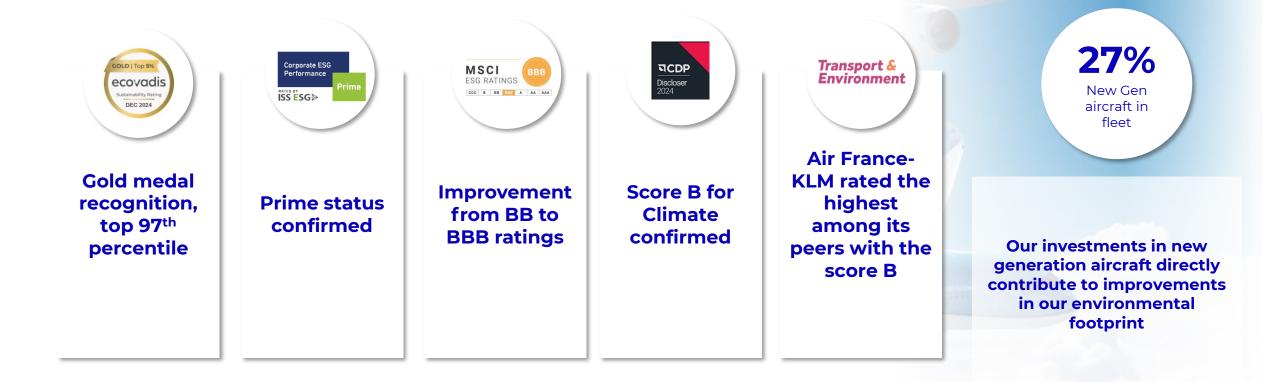
- **Revenues up by 6%** driven by capacity development, solid unit revenues and third-party maintenance
- **Operating result at €0.4bn**, significantly up compared to 2023 on the back of a strong unit revenue development and lower fuel price. **Margin at 5.0%**
- Net debt/EBITDA ratio at 1.7x in line with 1.5x-2.0x ambition
- FY positive recurring adjusted operating FCF at €0.3bn
- Share of next generation aircraft is 27% of total fleet, up by +7pts since Q4 2023



## STRONG FOCUS ON EXECUTION TO DELIVER ON OUR STRATEGY



#### OUR SUSTAINABILITY COMMITMENT AND PROGRESS WIDELY RECOGNIZED IN 2024

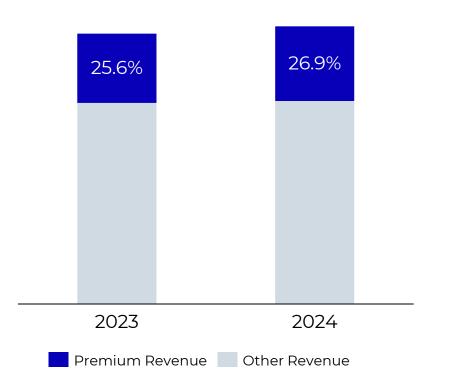


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#### **ANOTHER YEAR OF PREMIUM AND CORPORATE REVENUE IMPROVEMENT**

#### **REVENUE MIX EVOLUTION**

2024 vs. 2023, %



#### **Premium Revenue**<sup>1</sup>:

#### +12% increase vs. LY

- Strong trend in Direct sales with Online Channel growing +29% vs. LY
- All indirect channels outgrow LY revenue

#### **Total Revenue:**

+11% in Online Direct sales vs. LY

#### +4% in Corporate Revenue vs. LY

 Strong trends for Premium Cabins on both Medium and Long-haul

#### +29% in Premium/Comfort<sup>2</sup> product vs. LY

• Strong improvement of Load Factors for both airlines, with Air France and KLM adding 1.7pt and 5.1pt respectively

AIRFRANCEKLM

#### **STRONG ANCILLARY REVENUE GROWTH ACROSS ALL AIRLINES**

#### ANCILLARY REVENUE EVOLUTION<sup>1</sup>

2023, 2024



Double digit growth in Seat selection segment for all the airlines of the Group

 +23% and +17% vs. LY in Seating Segments of Air France and KLM respectively

Successful implementation of paid hand luggage for Transavia

#### ALL OUR BUSINESSES CONTINUE TO CONTRIBUTE SIGNIFICANTLY TO THE GROUP'S SUCCESS

- Solid end of the year, due to strong demand, sharp flight steering, flexible full freighter network deployment
- Industry leading level of online bookings at 80%
- Continuous improvement of
   CRM and Booking tools

ARGO

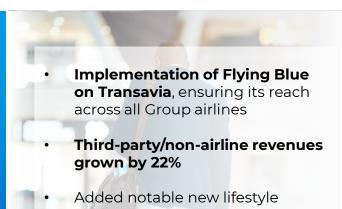
- Strong external revenue growth, far above market level
- Major long-term contracts signed on all new aircraft types

MAINTENANCE

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ENGINEERING

- Improved technical performance and cabin quality for mother airlines
- Steep capability development on Leap engines
- Supply-chain disruptions remain high, mitigated by internal repair solutions



- partners, including **Revolut** and **Uber**
- Best Airlines Loyalty program worldwide

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February 2025: agreement to extend the global strategic partnership with American Express until September 2033

## **FINANCIAL RESULTS**

Steven Zaat – Chief Financial Officer Air France-KLM



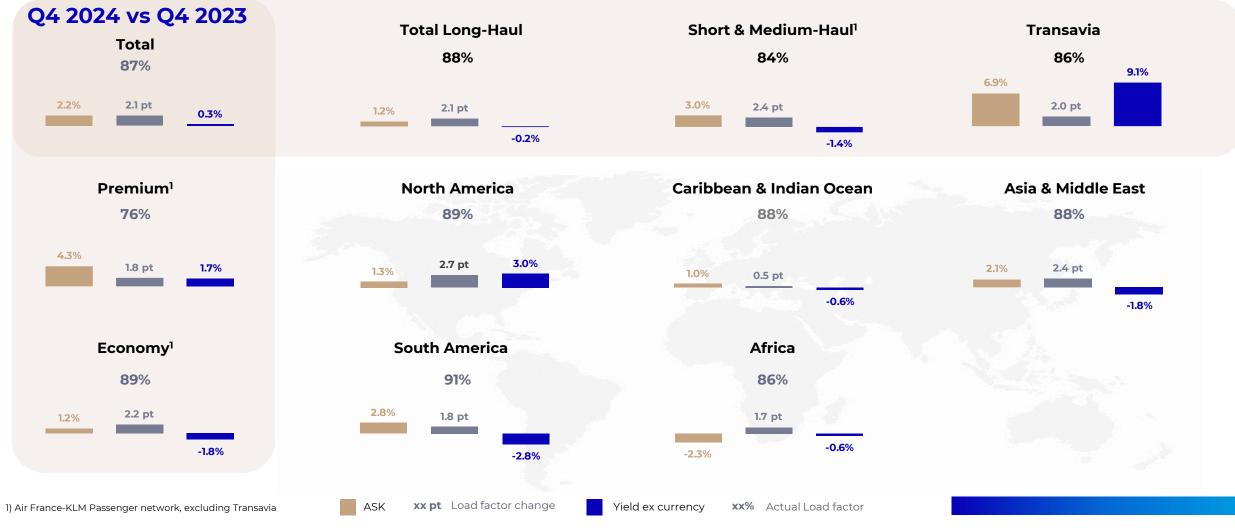
## **OUTSTANDING Q4 PERFORMANCE MITIGATING A CHALLENGING FY2024**



Including ETS cost

2) Unit cost at constant fuel, constant currency and excluding ETS

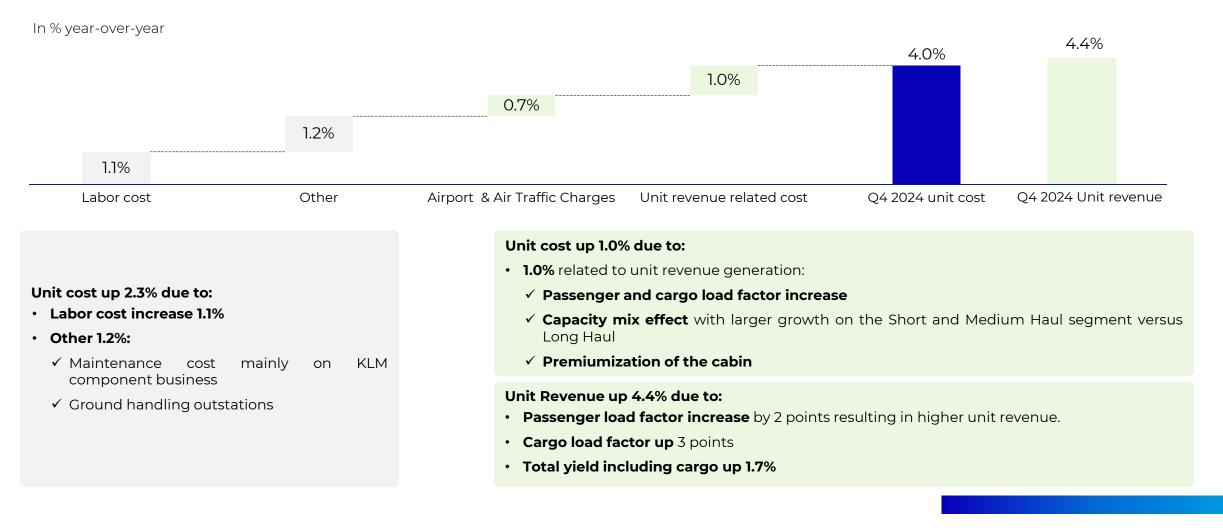
## Q4: STRONG LOAD FACTOR DEVELOPMENT AND POSITIVE YIELD FOR THE NORTH ATLANTIC, PREMIUM SEGMENT AND TRANSAVIA



AIRFRANCE KLM GROUP

## **Q4: UNIT COST UP IN LINE WITH UNIT REVENUE INCREASE**

#### Unit cost<sup>1</sup> per ASK evolution



## **Q4: STRONG REVENUE GROWTH AND PROFITABILITY** CARGO AND TRANSAVIA BOOSTING GROUP UNIT REVENUE

Q4 202	24 vs Q4 2023	Capacity <sup>1</sup>	Unit Revenue <sup>2</sup> Constant Curr.	Revenues (€ m)	Change	Operating result (€ m)	Change	Operating margin	Change
Network		+1.5%	+2.5%	5,922	+4.1%	432	+373m	6.5%	+5.6 pt
Network		+0.8%	+20.9%	722	+10.9%	432	+37311	0.5 %	+3.0 pt
Transavia	🔁 transavia	+6.9%	+11.7%	648	+20.9%	-84	+30m	-12.9%	+8.3 pt
Maintenance	AIRFRANCE / KLM INDUSTRIES Engineering & Maintenance			578	+10.9%	46	+21m	<b>3.2%</b> <sup>3</sup>	+1.1 pt
Group	AIRFRANCE KLM GROUP	+2.2%	+4.4%	7,878	+6.4%	396	+452m	5.0%	+5.8 pt

Air France-KLM passenger network + cargo = network

1) Capacity is defined as Available Seat Kilometers (ASK), except for Network Cargo capacity which is Available Ton Kilometers (ATK). Group capacity is defined as Passenger ASK (Network Passenger ASK + Transavia ASK)

2) Unit revenues = revenue per ASK, Cargo unit revenues = Cargo revenue per ATK, Group unit revenue = (Network traffic revenues + Transavia traffic revenues) / (Network Passenger ASK + Transavia ASK).

3) Revenue is the third-party revenues, margin calculated on the total revenues

## **Q4: POSITIVE OPERATING RESULT DEVELOPMENT FOR BOTH AIRLINES**

Q4 2024 vs Q4 2023	Capacity <sub>change</sub>	Revenues (€ m)	Change <sup>2</sup> <sub>YoY</sub>	Operating result (€ m)	Change <sup>2</sup> YoY	Operating margin	Change <sup>2</sup> YoY
	+2.0%	4,843	<b>+6.3</b> %	302	+324	6.3%	+6.7 pt
KLM	+2.5%	3,157	<b>+5.4</b> %	51	+69	1.6%	+2.2 pt
		2071		44		21.3%	
AIRFRANCE KLM GROUP	+2.2%	7,878	+ <b>6.4</b> %	396	+452	5.0%	+5.8 pt

- Air France: strong unit revenue increase (+4.8%) supported by strong premium demand, yield and load factor
- KLM: solid unit revenue growth (+2%) offset by additional maintenance costs, mainly on component business and salary cost increase impacting unit cost. In January 2025, KLM announced the reduction of 250 non-operational roles to reach productivity target
- Flying Blue: increase of the active members by +13.4% and of the share of AF and KLM passenger revenue generated by the loyalty program at 52%, up +3 pt compared to 2023

NB: Sum of individual airline results does not add up to Air France-KLM total due to intercompany eliminations at Group level

1) Flying Blue Miles total gross turnover, including third party airline and non-airline partners revenue

<sup>2)</sup> Airlines 2023 results were still including Flying Blue figures, resulting in a negative impact in the change columns

## **FY 2024 FINANCIAL RESULTS**

Steven Zaat – Chief Financial Officer Air France-KLM



## TRANSAVIA SHOWS FIRST RESULTS OF DELIVERING ON THE MEDIUM-TERM PLAN

FY 2024	4 vs FY 2023	Capacity <sup>1</sup>	Unit Revenue <sup>2</sup> Constant Curr.	Revenues (€ m)	Change	Operating result (€ m)	Change	Operating margin	Change
Network		<b>+2.8</b> %	+0.4%	23,881	+3.2%	1,422	-271m	5.4%	-1.2 pt
	AIRFRANCE KLM Martinair CARGO	<b>+1.8%</b> <sup>3</sup>	-1.9%	2,391	<b>-3.9</b> %	1,422		3.470	-i.z.pt
Transavia	🔁 transavia	+8.3%	+6.6%	3,072	+16.4%	3	+100m	0.1 %	+3.8 pt
Maintenance	AIRFRANCE / KLM INDUSTRIES Engineering & Maintenance			2,086	+ <b>21.9</b> %	170	+20m	<b>3.3%</b> <sup>4</sup>	-0.2 pt
Group	AIRFRANCEKLM GROUP	+3.6%	+0.6%	31,459	+ <b>4.8</b> %	1,601	-111m	5.1%	-0.6 pt

Air France-KLM passenger network + cargo = network

1) Capacity is defined as Available Seat Kilometers (ASK), except for Network Cargo capacity which is Available Ton Kilometers (ATK). Group capacity is defined as Passenger ASK (Network Passenger ASK + Transavia ASK)

2) Unit revenues = revenue per ASK, Cargo unit revenues = Cargo revenue per ATK, Group unit revenue = (Network traffic revenues + Transavia traffic revenues) / (Network Passenger ASK + Transavia ASK).

AIRFRANCE KLM GROUP

3) Capacity of passenger aircraft used for cargo only, is based on theoretical payload without passengers

4) Revenue is the third-party revenues, margin calculated on the total revenues

## FY2024: OPERATING RESULT AT €1.6BN THANKS TO STRONG Q4 PERFORMANCE

FY 2024 vs FY 2023	Capacity <sub>change</sub>	Revenues (€ m)	Change <sup>2</sup> YoY	Operating result (€ m)	Change <sup>2</sup> YoY	Operating margin	Change <sup>2</sup> YoY
	+4.2%	19,221	+3.8%	980	-104	5.1%	-0.8 pt
KLM	<b>+2.6</b> %	12,710	+5.4%	416	-234	3.3%	-2.1 pt
		8111		200	+189	24.7%	
AIRFRANCEKLM GROUP	+3.6%	31,459	+4.8%	1,601	-111	5.1%	-0.6 pt

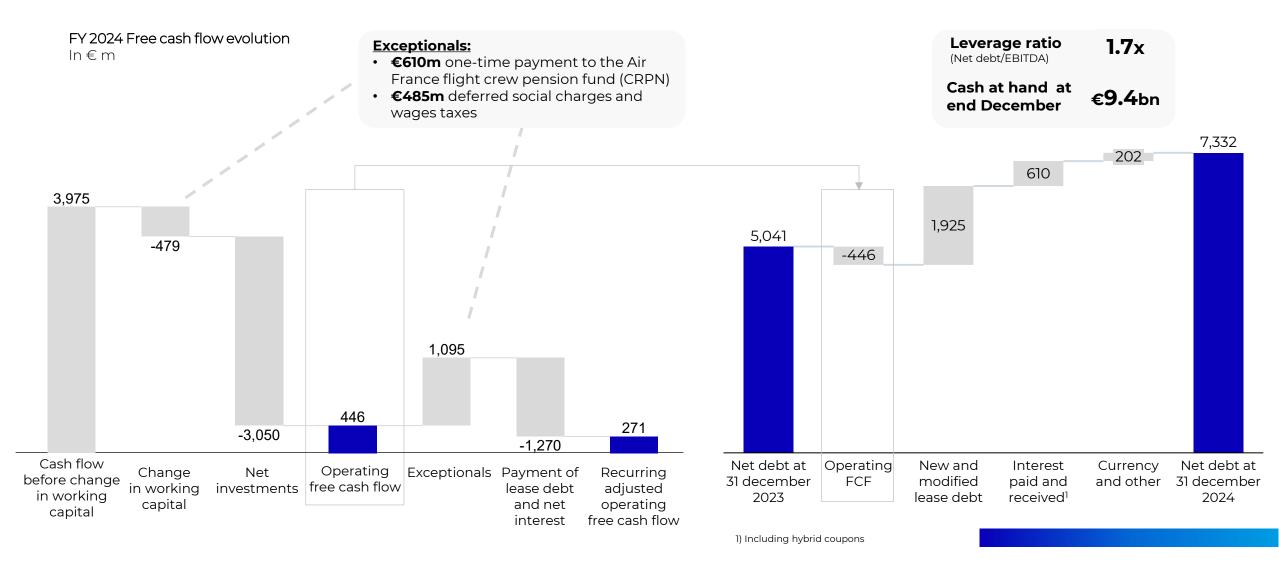
- Air France: limited operating margin decline despite negative impact of the Olympic Games (€250m)
- KLM: salary cost increases, Schiphol tariffs and difficult operating environment drove the cost up and resulted in a drop in operating margin. Back on Track program launched in October
- Flying Blue: strong and steady operating margin performance over the year

NB: Sum of individual airline results does not add up to Air France-KLM total due to intercompany eliminations at Group level

1) Flying Blue Miles total gross turnover, including third party airline and non airline partners revenue

2) Airlines 2023 results were still including Flying Blue figures, resulting in a negative impact in the change columns until November 2023

## FY 2024: POSITIVE FREE CASH FLOW GENERATION DESPITE HEADWINDS

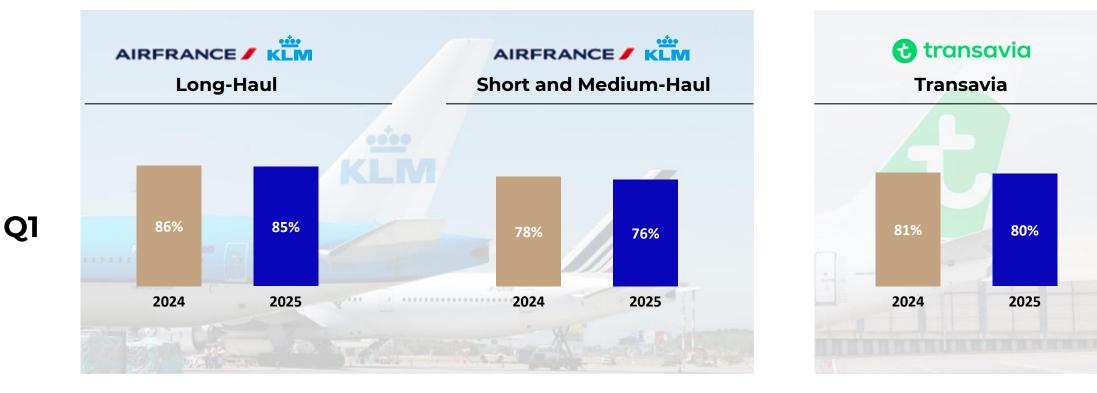




Steven Zaat – Chief Financial Officer Air France-KLM



### YIELD COMPENSATING LOWER LOAD FACTOR (EASTER SHIFT) RESULTING IN POSITIVE UNIT REVENUE DEVELOPMENT FOR Q1



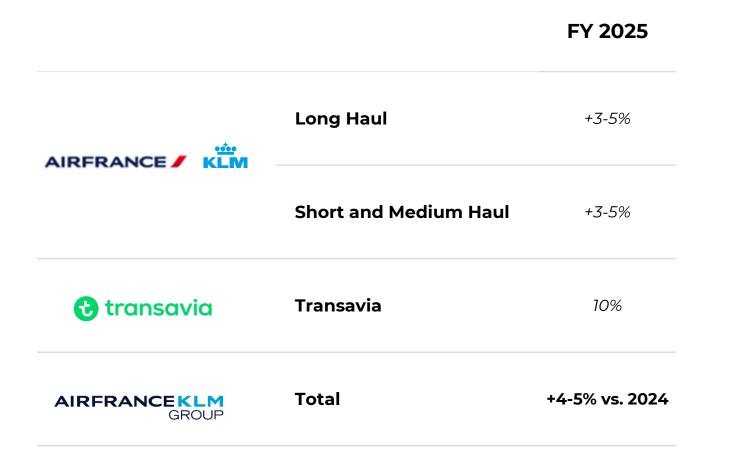
Forward booking load factor 2024

Forward booking load factor 2025

Snapshot of the 26<sup>th</sup> of February 2024 and 2025

AIRFRANCE KLM GROUP

## **GROUP CAPACITY OUTLOOK 2025**





AIRFRANCEKLM GROUP

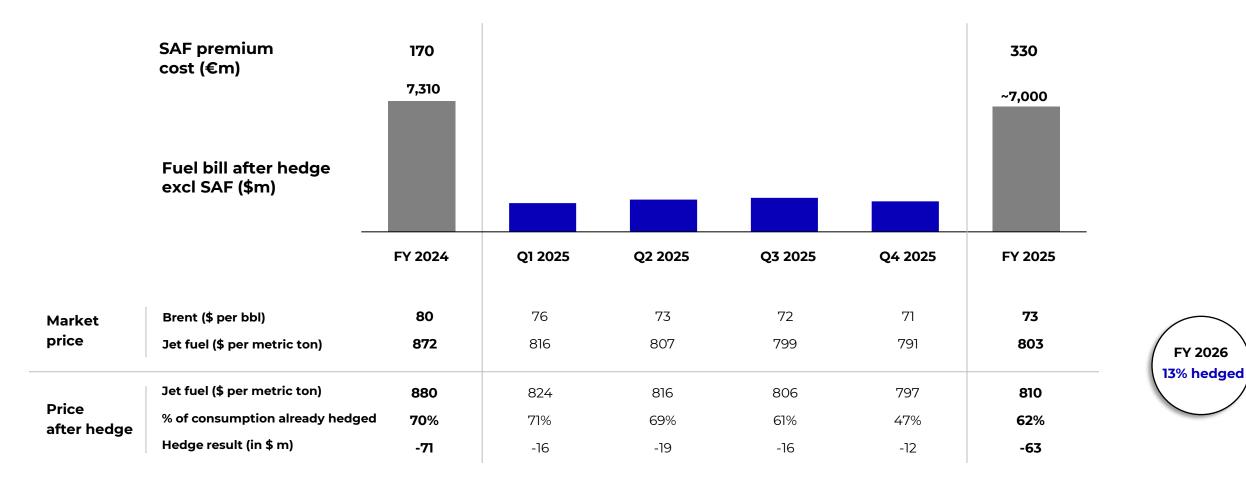
## KLM'S 'BACK ON TRACK' PROJECT ON TRACK TO DELIVER €450M SHORT-TERM EBIT IMPROVEMENT AND EBIT MARGIN ABOVE 8% BY 2026-2028

	Q4 2024	Q1	Q	2	Q3	Q4 2025
Increase productivity	Reduction of 250 office job positions in progress with works council and unions		•	Lower cost and in €200M	nprove labor productivity	in 2025 by 5%, saving
and lower cost	Result productivity measures kicking in as of Q2, ramping up further in H2	<b>I</b>	•	Partly dependent of	on outcome of (ongoing) (	CLA discussion
Increase operational capacity	Agreement with pilot unions secured to operate (above) 2025 plan and W25/26		•	Substantially impr initiatives	roved fleet availability exp	pected with E&M
	Strong RASK supported by premium cabins performance	<b>I</b>				
Increase revenues	Test flights paid catering started and paic seat selection during check-in launched		•	Target to stretch re	evenues with an additiona	l €120M in 2025
	New Cargo ancillaries scope expanded					
Reconsider	Closer cooperation KLM and Transavia drive synergies	<ul> <li>Image: A start of the start of</li></ul>	•	Grow contribution plan	of E&M via Component a	and Engine Services
business mix	Cost reductions implemented at Cygnific (customer contact)		•	•	eview for KLM Catering Se	rvices progressing
Reconsider Capex	CAPEX prioritization program executed to improve Free Cash Flow	o 🕢	•	Strategic review of	<sup>r</sup> real estate portfolio ongo	ing

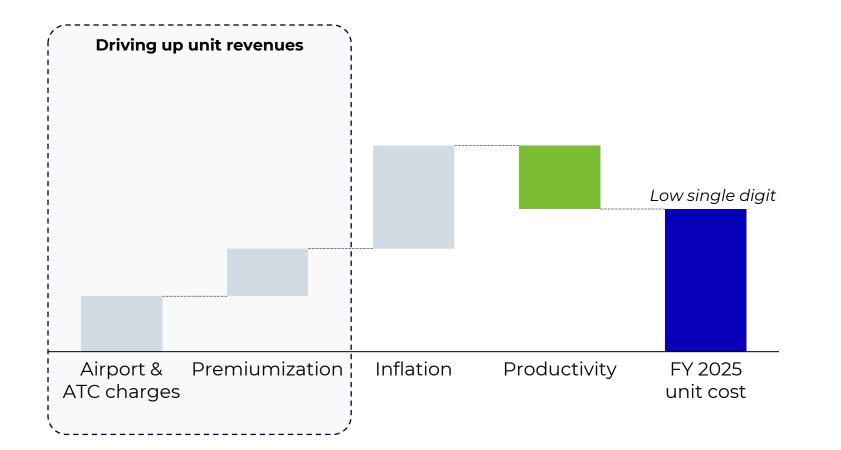
## **2025: AT LEAST €300M EBIT IMPROVEMENT COMPARED TO 2024**



## TOTAL FUEL BILL EXPECTED BELOW LAST YEAR, WITH 62% HEDGED



## LOW SINGLE DIGIT UNIT COST<sup>1</sup> INCREASE EXPECTED IN 2025



#### • Airport & ATC

- Schiphol tariff up +41% in 2025
- > ADP tariff up +4%
- > Air traffic control charges (Eurocontrol)

#### Inflation including salary increase

 Air France 2025 Négociation Annuelle Obligatoire (~CLA) finalized: +1.0% as per April 2025

#### • Premiumization / cabin mix:

- AF business class & Premium class capacity
- > KL premium eco seats capacity



	FY 2025
Group Capacity	+4-5% vs. 2024
Jnit cost <sup>1</sup>	Low single digit increase
et Capex (c.80% fleet/fleet related)	€3.2 - €3.4bn
et Debt/EBITDA	<b>Between 1.5x and 2.0x</b> In line with medium term target





## **UPDATE & OUTLOOK**

Benjamin Smith – Chief Executive Officer Air France-KLM



#### **REAFFIRMED OUTLOOK FOR THE 2026-2028 PERIOD**



## **TO CONCLUDE**

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#### **2024: A YEAR OF RESILIENT GROWTH**

Strong finish, sustained revenue expansion despite operational and external challenges

#### **POSITIVE FREE CASH FLOW**

Achieved positive recurring adjusted FCF in 2024 despite headwinds impacting operating margin

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#### **STRATEGIC EXECUTION**

Solid momentum in premium & direct sales, good trends from ancillary and external revenue of our businesses



#### SUSTAINABILITY PROGRESS

Advancing on our targets including fleet renewal and SAF adoption



#### OUTLOOK

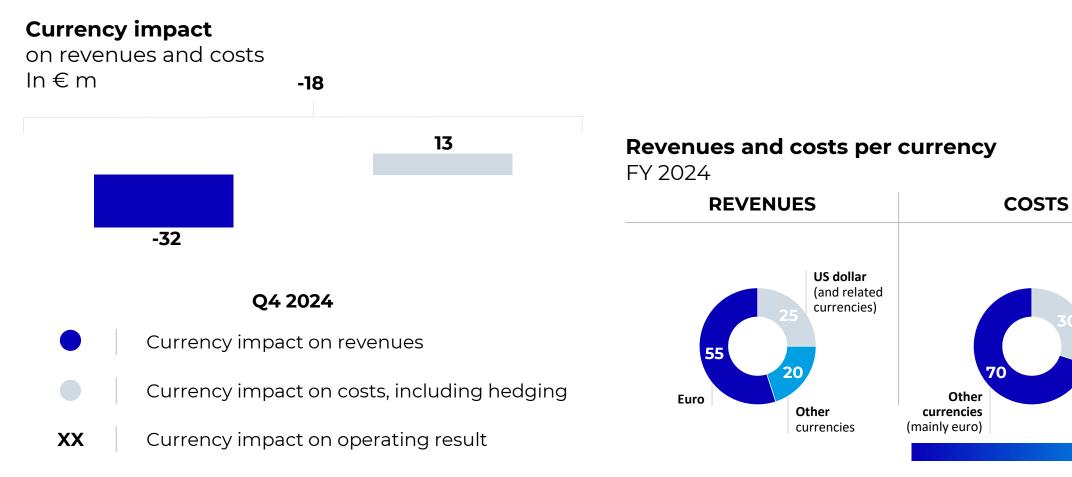
Confident in executing the strategic roadmap, accelerating KLM transformation, and benefiting from easing headwinds







## **CURRENCY IMPACT ON OPERATING RESULT**





US dollar

## **DEBT REDEMPTION PROFILE AT 31 DECEMBER 2024**

**Debt reimbursement profile**<sup>(1)</sup> In €m



(1) Excluding operating lease debt payments, KLM perpetual debt, Air France perpetual quasi-equity., accrued interest and sale and repurchase agreements for CO<sub>2</sub> quotas



#### **Investor Relations department**

#### **Michiel Klinkers**

Michiel.klinkers@airfranceklm.com

#### Marouane Mami

Marouane.mami@airfranceklm.com